

# Penn State Health is committed to serving our community!

## Community Health – Fiscal Year 2020

Community Health includes: all community health improvement projects offered (not only those prioritized by our CHNA process), cash and in-kind contributions, community building activities and community benefit operations.

Overall in **Fiscal Year 2020** Penn State Health **served over 500,000 community members** with over **123,000 employee hours** and **76,000 volunteer hours**, resulting in **over \$4.3 million dollars in Community Health** services provided to our community.

## Community Benefit – Fiscal Year 2019

Community Benefit is the total value of quantifiable benefits provided to our community and reported to the IRS. This number does not include Research, Bad Debt or Medicare.

Community Benefit Fiscal Year 2019	
Metric	Penn State Health
Community Health	\$4,239,390
Health Professions Education	\$69,375,327
Subsidized Health Services	\$4,100,000
Financial Assistance	\$12,673,782
Medicaid	\$26,677,640
<b>Total</b>	<b>\$117,066,139</b>



# 2020

## First Year Report Card

## Community Health Needs Assessment (CHNA) Implementation Plan



### #1 Behavioral Health

Mental Health  
Substance Use Disorder



### #2 Healthy Lifestyles

Nutrition  
Oral Health  
Physical Activity



### #3 Disease Management

Cancer  
Cardiovascular Disease  
Diabetes

← Address Access to Care and Social Determinants of Health →

### Five Pennsylvania Counties

Berks • Cumberland • Dauphin • Lancaster • Lebanon



**PennState Health**

PENN STATE HEALTH MILTON S. HERSHEY MEDICAL CENTER (PSHMC)  
PENN STATE HEALTH ST. JOSEPH MEDICAL CENTER (PSHSJ)  
PENNSYLVANIA PSYCHIATRIC INSTITUTE (PPI)



**98%** of Indicators set in the first year of our CHNA Implementation Plan were achieved – **THANK YOU** to our CHNA Task Forces and community partners for making this happen.

PPI reached **771** community members with Mental Health Training and **10,000** people were reached by Behavioral Health Community Outreach.

## Behavioral Health

### Comprehensive Drug Safety Program

**3,000** DisposeRx Packets were distributed.

**1,002** lock boxes were distributed across 13 sites.

**759**

pounds of discarded medications collected in Drug Take Back boxes.

## Disease Management

1



**1. Community Paramedicine reduced chronic disease readmissions for heart failure and stroke patients and expanded these efforts from PSHMC to PSHSJ this year.**

2



**2. 13,000+** community members were reached by coordinated disease prevention screening, education, navigation and support programs focused on cancer, cardiovascular diseases and stroke.

## Healthy Lifestyles



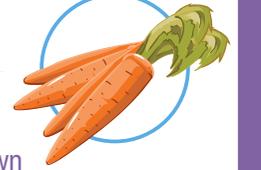
According to County Health Rankings ([countyhealthrankings.org](http://countyhealthrankings.org)), the percent of persons who lack adequate Access to Food improved in Dauphin and Berks Counties! We cannot

directly say that this is the result of our efforts, but hopefully all of our nutrition and food outreach efforts reaching over **47,000** individuals with healthy food choices and consistent MyPlate ([choosemyplate.gov](http://choosemyplate.gov)) messaging contributed to these positive trends.

**3,000+** lbs. of food and **566** flower vases were distributed from the Community Garden.



### Nutrition



At the PSHSJ Downtown Campus Veggie Rx Program:

- **111** patients initially enrolled impacting over **215** family members,
- **22,000+** vouchers were redeemed,
- **\$45,000** spent on local fruits & veggies.



### Oral Health

- Oral health messaging focused on brushing twice per day and the importance of fluoride reached **700+** members of underserved communities.



### Physical Activity

**10,000+** community members were reached through safety initiatives to improve walkability, a bike share program, walking and biking trails, and a youth tennis program initiated in underserved communities.

### COVID-19 RESPONSE

- Employee Food Pantries
- Collaborating with the Caring Cupboard Food Pantry to support food delivery to COVID positive patients
- Outdoor Farm Stand in Downtown Reading
- Drive-Thru COVID-19 Testing
- Community Donation Center
- Contact Tracing
- Nursing Home Support
- Radio/TV Educational Sessions
- On-Demand COVID Screening App - free community benefit to increase access to screening, testing and contact tracing and reached over **6,000** people from March to June 2020.