Penn State Health is committed to serving our community!

Community Health – Fiscal Year 2021

- Community Health includes: all community health improvement projects offered (not only those prioritized by our CHNA process), cash and in-kind contributions, community building activities and community benefit operations.
- Overall in FY 2021 Penn State Health served over 554,000 community members with over 150,000 employee hours and 34,000 volunteer hours, resulting in about \$5 million in Community Health services provided to our community.

Community Benefit - Fiscal Year 2020

- Community Benefit is the total value of quantifiable benefits provided to our community and reported to the IRS. This total includes Community Health, Health Professions Education, Subsidized Health Services, Financial Assistance and Medicaid. It does not include Research, Bad Debt or Medicare.
- In FY 2020, Penn State Health Milton S. Hershey Medical Center and Penn State Health St. Joseph Medical Center provided \$117,694,540 in Community Benefit.

COVID-19 RESPONSE

- Community COVID vaccines were provided via Pop-up Events in 46 underserved communities, with almost 10,000 doses of the vaccine administered to community members who may otherwise not have been able to receive their vaccination
- COVID On-Demand App provided as free community benefit to increase access to screening, testing and contact tracing and reached over 13,000 people during the pandemic

- COVID Vaccine Transportation Vouchers
- Employee Food Pantries
- Collaborating with the Caring Cupboard Food Pantry to support food delivery to COVID positive patients
- Outdoor Farm Stand in downtown Reading distributed "COVID relief bucks" in Berks Farm Bucks \$2 vouchers to every shopper



2021
Second Year Report Card

Community Health
Needs Assessment (CHNA)
Implementation Plan



#1 Behavioral Health

Mental Health Substance Use Disorder



#2 Healthy Lifestyles

Nutrition Oral Health Physical Activity



#3 Disease Management

Cancer Cardiovascular Disease Diabetes

Address Access to Care and Social Determinants of Health

Five Pennsylvania Counties

Berks • Cumberland • Dauphin • Lancaster • Lebanon



PENN STATE HEALTH MILTON S. HERSHEY MEDICAL CENTER (PSHMC)
PENN STATE HEALTH ST. JOSEPH MEDICAL CENTER (PSHSJ)
PENNSYLVANIA PSYCHIATRIC INSTITUTE (PPI)



An average of **91**% of the indicators set for the first two years of our CHNA Implementation Plan

WERE ACHIEVED.

THANK YOU to our CHNA Task Forces and community partners for making this happen.

Behavioral Health

• PPI has now reached over **1,000** participants with Mental Health Training to identify warning signs and symptoms.



The Center for the Protection of Children iLookOut team has worked to make a new, online, state-authorized version of the iLookOut for Child Abuse Mandated Reporter Training available to all mandated reporters in Pennsylvania.



 New programs include: drive-through Narcan education and distribution events, Certified Recovery Specialists scholarships, community harm reduction education, art for public health, substance use disorder newsletter campaigns and trauma informed care.

Disease Management

- Just over 37,000 community members were reached by disease prevention screening, education, navigation and support programs focused on cancer, cardiovascular diseases, diabetes and stroke.
- The "Let's Get Educated Against Cancer" Spanish monthly webinar series was initiated in partnership with the Spanish American Community Center (SACA). After the first six webinars were offered, 181 participants attended the live sessions and 2,001 viewed the recordings.









Healthy Lifestyles

Nutrition

- According to County Health Rankings & Roadmaps (countyhealthrankings.org), the percent of persons who lack adequate access to food improved in Dauphin County over the two year period and the target we set for this metric was met. We are also seeing a slight decrease in the percent of adults who report a BMI of >= 30 in both Dauphin and Berks Counties. We cannot directly say that these trends are the result of our efforts, but hopefully all of our nutrition and food outreach efforts such as our Food Box Initiatives, Farmers' Market, Food Pantry and Community Garden Outreach Efforts, the Farm Stand and Veggie Rx Program reaching over 120,000 individuals with healthy food choices and consistent My Plate (choosemyplate.gov) messaging contributed to these positive trends.
- At the PSHSJ Downtown Campus Veggie Rx Program: Over the last two fiscal years,
 36,771 vouchers were redeemed, totaling
 \$75,542 spent on local fruits & veggies.





Oral Health

- The Dental Operatory opened at PSHMC to increase access to dental care in our community.
- An ongoing quality study in children has demonstrated that brushing habits and fluoride use have improved.

Physical Activity

- According to County Health Rankings (countyhealthrankings.org), the percent of adults who report no leisure time physical activity is improving.
- Over 40,000 community members were reached through initiatives to improve walkability, a bike share program, walking and biking trails, and a youth tennis program initiated in underserved communities.
- Pediatric Trauma and Injury Prevention engaged with 16 local police departments and provided 720 bike helmets to promote bike safety, avoid injury and bring communities together. Improved knowledge was demonstrated.